



## Attorney General Of New Mexico

**HECTOR H. BALDERAS**  
Attorney General

**ELIZABETH A. GLENN**  
Chief Deputy Attorney General

January 26, 2016

VIA U.S. POSTAL SERVICE

R.G. Wakeland  
501 Quincy PL SE SPC C  
Albuquerque, NM 87108

Dear Ms. Wakeland:

On January 20, 2016, the New Mexico Office of the Attorney General (OAG) received your complaint alleging that the OAG violated the Inspection of Public Records Act ("IPRA"), NMSA 1978, Sections 14-2-1 to -12 (2011). The OAG is committed to transparency and makes every effort to ensure that all reasonable requests to inspect public records are promptly and efficiently granted. As of today, the OAG has produced all records maintained by our office relating to your December 1, 2015, IPRA request.

Thus, while the OAG cannot accept your complaint for review, please be advised that the IPRA does allow for other enforcement avenues, as provided in Section 14-2-12 of the Act.

Regards,

A handwritten signature in black ink that reads "Dylan K. Lange". The signature is written in a cursive style.

Dylan K. Lange  
Assistant Attorney General

RECEIVED JAN 20 2016

BN

STATE OF NEW MEXICO  
ATTORNEY GENERAL

**INSPECTION OF PUBLIC RECORDS ACT ("IPRA") COMPLAINT FORM**

New Mexico Office of the Attorney General 2016 JAN 20 AM 9:15  
Open Government Division

**YOUR CONTACT INFORMATION:**

First Name: R. G. Last Name: Waterland

Address: [REDACTED]

City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]

Phone Number: [REDACTED]

Email: \_\_\_\_\_

**IPRA REQUEST TO THE PUBLIC BODY:**

Name of the Public Body that is the subject of this complaint (including city/town, county or region, if applicable): Attorney General Consumer Protection

Format of IPRA Request:  Written  Oral

Date IPRA Request was Submitted to the Public Body: 12-1-15

Date of all Responses Received from the Public Body: None

**ALLEGED VIOLATIONS OF IPRA BY THE PUBLIC BODY:** Please select from the following list the violations you allege the public body committed. Check all that apply.

**RECORDS:**

- No records were provided.
- The agency provided some but not all of the records responsive to the request.
- Records were provided, but they were not responsive to the request.
- The public body does not have custody or responsibility for the records, and the records custodian did not forward the request to the proper custodian.
- The request was for records in electronic format and although the records are available in electronic format, the copies of the public records were not provided in an electronic format.

DENIED REQUESTS TO INSPECT PUBLIC RECORDS

- \_\_\_ Although some records were provided, the custodian did not include a written explanation for denying the production of exempt records or for redacting confidential information from records.
- \_\_\_ No records were provided and the records custodian did not deliver or mail a written explanation to the requester within fifteen (15) calendar days after receiving the request that included a description of the records sought, the names and titles of each person responsible for denying the request, and a description of the reasons for the denial.

NOTICE

- \_\_\_ Public body did not post in a conspicuous location at its administrative office or on the public body's website a notice setting forth: the rights of any person to inspect the public body's public records, the public body's responsibility to make public records available for inspection, the procedures for requesting inspection of public records, the procedures for requesting copies of public records, and/or reasonable fees for copying public records

DEADLINES (For purposes of deadlines imposed by the IPRA, the date the request is received is not counted)

- \_\_\_ Inspection was not allowed within three (3) business days and the public body did not timely send a written "three-day letter" to the requester explaining when the records would be available or when the public body would respond to the request.
- X The public body did not allow inspection or otherwise respond to the request within fifteen (15) calendar days from the date the custodian received the request.

FEES

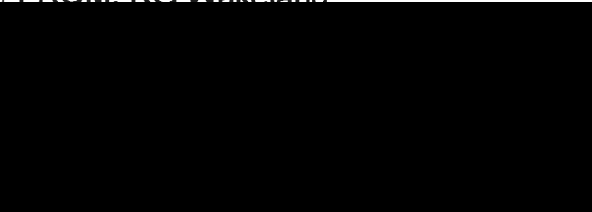
- \_\_\_ The public body charged fees in excess of \$1.00 per printed page for documents 11"X17" or smaller, or charged fees that exceeded the actual costs to copy the records.
- \_\_\_ The public body did not provide a receipt upon request.

**DETAILED EXPLANATION OF ALLEGED IPRA VIOLATIONS** (Required): Please provide a description of the actions taken by the public body that violated the IPRA, including specific dates and why you believe the IPRA has been violated.

Request submitted 12-1-15. No response to date  
14 days has passed.



COPY

<i>TO: records Custodian</i> <i>New Mexico Attorney General's Office</i> <i>PO Drawer 1508</i> <i>Santa Fe, NM 87504-1508</i> <i>IPRArequestrecords@nmag.gov</i> <i>Fax: (505) 827-6071</i>	<i>FROM: RG Wakeland</i> 
<i>DATE: 12/1/15</i>	<i>RE: IPRA request</i>

Under New Mexico inspection of public records act, I am requesting a copy of the consumer protection complaint I filed with the New Mexico state attorney general's office around September 2015 against centurylink.com (Centurylink internet service). You can fax it or mail it to me at the above address.